



July 8, 2021

To: Owners of the ECHO EGI-2300 Generator.

In cooperation with the U.S. Consumer Product Safety Commission, ECHO Incorporated is recalling certain EGI-2300 Generators. This product was sold from February 2020 through June 2021 throughout the United States by independent ECHO dealers and online at [www.homedepot.com](http://www.homedepot.com).

**The Problem:** The generator may overheat, posing a fire and burn hazard.

Our records indicate that you may have purchased a product subject to this recall. **You should discontinue use of this product immediately until the service repair can be completed.**

**Parts to repair your generator are not currently available.** We are working as quickly as possible to correct this condition. When parts are available we will send you another letter asking you to schedule an appointment with your ECHO authorized dealer for a free repair. Please refer to the reverse side of this letter for further details. Authorized ECHO service dealers can be found under the Store Locator at [www.echo-usa.com](http://www.echo-usa.com) or by calling 800-432-3246.

For further information, visit [www.echo-usa.com](http://www.echo-usa.com) or call ECHO's toll free number between 8:00 a.m. and 4:30 p.m. CST Monday – Friday at 800-432-3246 to speak to a company representative.

Please accept our apology for any inconvenience this may cause you, however; customer safety is our primary concern for this recall.

Sincerely,

ECHO Incorporated

# SAFETY RECALL NOTICE

In cooperation with the U.S. Consumer Product Safety Commission



ECHO EGi-2300 Generator

Sold from February 2020 through June 2021

The generator may overheat, posing a fire and burn hazard to consumers.

Only ECHO EGi-2300 Generators within the serial number range of EU19483D010001 - EU21021N010180 are included in the recall.

If your ECHO EGi-2300 Generator is within the serial number range, or the dates listed above, discontinue use of the product immediately and contact your local authorized ECHO service dealer for repair of your generator.



Serial Number Location

Original unit with round opening.



Repaired unit with square opening.



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